



Repair Depot

The equipment that OIT Technology Depot can work on is listed below by manufacturer. If we cannot work on your equipment, we provide information on where you can receive service.

Apple

To check warranty status, visit <https://selfsolve.apple.com/GetWarranty.do>

The following Apple equipment we CAN perform hardware repairs:

Notebooks:

- iBook, iBook G4, MacBook, MacBook Air, MacBook Pro, PowerBook G4

Desktops:

- eMac, iMac, Mac mini, Mac Pro, Power Mac G4, Power Mac G5

The following Apple equipment we CAN NOT perform hardware repairs:

Notebooks:

- iBook clamshells, Macintosh PowerBook and G3, PowerBook G3 Series

Desktops:

- Classic Macintosh (Plus, SE, LC, Centris and Quadra), iMac (Bondi Blue and colored), Performa, Power Macintosh

iPods

- To check available Apple Service Options:
<http://www.apple.com/support/serviceassistant/overview.html>

Dell

- We will work on Dell machines if under warranty or manufactured after 12-31-03
- To check warranty status or purchase date, visit:
 - http://support.dell.com/support/topics/global.aspx/support/warranty/warranty_information?c=us&cs=19&l=en&s=dhs&~ck=bt
- If out of warranty or manufactured before 12/31/03, you can call a local vendor (see below list) or go thru Dell directly (payment required).
 - http://support.dell.com/support/topics/global.aspx/support/dellcare/en/expired_warranty?c=us&cs=19&l=en&s=dhs

Gateway/MPC

- Gateway/MPC is out of business, they have no web site. If computer is still under warranty, we will provide the labor at no charge but parts would need to be paid for by the customer.
- If out of warranty or manufactured before 12/31/03, you can call a local vendor (see below list).

HP/Compaq

- We will work on HP “business-class” machines only (under warranty or manufactured after 12-31-03) – We do not work on Presario or Pavilion
- To check warranty status:
 - www11.itrc.hp.com/service/ewarranty/warrantyInput.do?admit=109447626+1220443332263+28353475
- HP – Recall on HP Pavilion & Compaq Presario
 - <http://h10025.www1.hp.com/ewfrf/wc/document?lc=en&dlc=en&cc=us&docname=c01087277&product=1842189&lang=en&printable=no&encodeUrl=true&>
- If out of warranty or manufactured before 12/31/03, you can call a local vendor (see below list) or call HP directly (payment required) at 1-800-474-6836

Lenovo

- We will work on Lenovo machines if under warranty or manufactured after 12-31-03
- To check warranty status:
 - <http://www-307.ibm.com/pc/support/site.wss/document.do?Indocid=LOOK-WARNTY>
- If out of warranty or manufactured before 12/31/03, you can call a local vendor (see below list)

Local Vendors:

The Technology Depot is not providing a recommendation for the below vendors; we are only providing the list for informational purposes only.

- Athens Computers & Multimedia Enterprises, LLC – Athens – 592-1345
- Matrix J Technologies – Athens – 592-2000
- NetData Inc. – Guysville – 662-3282
- Net Enterprises – Athens – 594-3400
- Paul’s Quantum Mechanics-Computer Networking & Business Consulting Firm – Athens – 591-9604
- PC Plus – Nelsonville – 753-1083
- Pilos PC – Athens – 592-0564
- Whitmore Computer Sales & Services – Athens – 593-3683